

1 DEFINITIONS

- 1.1 Business Day: a day other than a Saturday, Sunday or public holiday in England when banks in London are open for business.
- 1.2 **Conditions:** the terms and conditions set out in this document as amended from time to time in accordance with clause 11.2.
- 1.3 **Contract:** the contract between the Supplier and the Customer for the sale and purchase of the Products in accordance with] these Conditions.
- 1.4 **Customer:** the person, firm or company who purchases the Products from the Supplier.
- 1.5 **Delivery Location:** has the meaning given to it in Clause 4.1.
- 1.6 **Delivery Notification:** has the meaning given to it in Clause 4.1.
- 1.7 **Force Majeure Event:** has the meaning given in Clause 10.
- 1.8 **Product:** the goods (or any part of them) set out in the Order and confirmed in the Order Confirmation.
- 1.9 Order Confirmation: the Supplier's written acknowledgement of the Order.
- 1.10 Order: the Customer's order for the Products, as set out in the Customer's purchase order form.
- 1.11 **Specification:** the specification for the Products, including any related plans and drawings, provided to the Customer by the Supplier.
- 1.12 Supplier: The Green Futures Initiative Limited

2 INTERPRETATION

In these Conditions, the following rules apply:

- 2.1 Words in the singular include the plural, and words in the plural include the singular.
- 2.2 A **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
- 2.3 A reference to a party includes a party to this Contract, its personal representatives, successors or permitted assigns.
- 2.4 A reference to a statute or statutory provision is a reference to such statute or provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted.
- 2.5 Any phrase introduced by the terms **including**, **include**, **in particular** or any similar expression shall be construed as illustrative and shall be deemed to have the words "without limitation" inserted after them.
- 2.6 A reference to **writing** or **written** includes faxes and emails.
- 2.7 A reference to a Clause is a reference to a Clause of these Conditions.
- 2.8 Clause headings do not affect the interpretation of these Conditions.

3 BASIS OF CONTRACT

- These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
- 3.2 The Order constitutes an offer by the Customer to purchase the Products in accordance with these Conditions. The Customer is r esponsible for ensuring that the terms of the Order submitted by the Customer are complete and accurate.
- 3.3 The Order shall only be deemed to be accepted when the Supplier issues an Order Confirmation, at which point the Contract shall come into existence.
- 3.4 If there is any conflict or inconsistency between these Conditions and the Order Confirmation, the Order Confirmation shall take precedence.
- 3.5 The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise, representation, assurance or warranty made or given by or on behalf of the Supplier which is not set out in the Contract and neither party has a remedy against the other party for any representations, statements or promises not set out in the Contract. Nothing in this Clause shall exclude or limit the Supplier's liability for fraudulent misrepresentation.



- 3.6 Any samples, drawings, descriptive matter, or advertising produced by the Supplier and any descriptions or illustrations contained in the Supplier's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Products described in them. They shall not form part of the Contract or have any contractual force.
- 3.7 A quotation for the Products given by the Supplier shall not constitute an offer. A quotation shall only be valid for a period of [20] Business Days from its date of issue.
- The Products are described in the Specification. The Supplier reserves the right to substitute goods of equivalent function and quality without prior reference to the Customer and to amend the Specification if required by any applicable statutory or regulatory requirements.

4 DELIVERY

- 4.1 Subject to Clause 4.3, the Supplier shall deliver the Products to the location set out in the Order Confirmation or such other location as the parties may agree (Delivery Location) at any time after the Supplier notifies the Customer that the Products are ready (Delivery Notification).
- 4.2 Delivery of the Products shall be completed on the Products' arrival at the Delivery Location.
- 4.3 Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Products that is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Products.
- 4.4 If the Customer fails to take delivery of the Products within three Business Days of the Supplier notifying the Customer that the Products are ready, then, except where such failure or delay is caused by a Force Majeure Event or the Supplier's failure to comply with its obligations under the Contract:
 - 4.4.1 Delivery of the Products shall be deemed to have been completed at 9:00 am on the third Business Day after the day on which the Supplier notified the Customer that the Products were ready; and
 - 4.4.2 the Supplier shall store the Products until delivery takes place, and charge the Customer for all related costs and expenses (including insurance).
- 4.5 If [10] Business Days after the day on which the Supplier notified the Customer that the Products were ready for delivery the Customer has not taken delivery of them, the Supplier may resell or otherwise dispose of part or all of the Products and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Products or charge the Customer for any shortfall below the price of the Products.
- 4.6 The Supplier may deliver the Products by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate Contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

5 QUALITY

- 5.1 The Supplier warrants that for a period of 24 months from the date of the Delivery Notification, (warranty period), the Products shall:
 - 5.1.1 conform in all material respects with the specification;
 - 5.1.2 be free from material defects in design, material and workmanship;
 - 5.1.3 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979); and
 - 5.1.4 be fit for the purpose for which they were designed by the Supplier.
- 5.2 Subject to clause 5.3, if:
 - the Customer gives notice in writing to the Supplier during the warranty period within a reasonable time of discovery that some or all of the Products do not comply with the warranty set out in clause 5.1;
 - 5.2.2 the Supplier is given a reasonable opportunity of examining such Products; and
 - 5.2.3 the Customer (if asked to do so by the Supplier) returns such Products to the Supplier's place of business at the Customer's cost,
 - the Supplier reserves the right to test and inspect any Product and shall, upon being satisfied that there is a breach of Clause 5.1 and that any of the events at Clause 5.3 do not apply, replace or repair the defective Products at the Supplier's discretion



- 5.3 The Supplier shall not be liable for Products' failure to comply with the warranty set out in clause 5.1 and shall be resolved of all liabilities and for the cost of consequential damage to property or people in any of the following events:
 - 5.3.1 the Customer fails to notify the Supplier of the defect within 14 days of the discovery of the defect; or
 - 5.3.2 the Customer makes any further use of such Products after giving notice in accordance with clause 5.2; or
 - 5.3.3 the defect or damage arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the Products or (if there are none) good trade practice regarding the same; or
 - 5.3.4 the defect or damage arises as a result of the Supplier following any drawing, design or specification supplied by the Customer; or
 - 5.3.5 the Customer alters or repairs such Products without the written consent of the Supplier; or
 - 5.3.6 the defect or damage arises as a result of fair wear and tear, wilful damage, negligence, misuse or abnormal storage or working conditions; or
 - 5.3.7 the Products differ from their description as a result of changes made to ensure they comply with applicable statutory or regulatory requirements; or
 - 5.3.8 the defect or damage arises because the Customer has over tightened the Product; or
 - 5.3.9 the defect or damage arises because the Customer has used bleach or other substances in the toilet cistern that may affect the performance of the product.
- 5.4 Except as provided in this clause 5, the Supplier shall have no liability to the Customer in respect of the Products' failure to comply with the warranty set out in clause 5.1.
- 5.5 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract.
- 5.6 These Conditions shall apply to any [repaired or] replacement Products supplied by the Supplier.

6 TITLE AND RISK

- 6.1 The risk in the Products shall pass to the Customer on completion of delivery.
- 6.2 Title to the Products shall not pass to the Customer until the earlier of:
 - 6.2.1 the Supplier receives payment in full (in cash or cleared funds) for the Products and any other goods that the Supplier has supplied to the Customer, in which case title to the Products shall pass at the time of payment of all such sums; and
 - 6.2.2 The Customer resells the Products, in which case title to the Products shall pass to the Customer at the time specified in clause 6.4.
- 6.3 Until title to the Products has passed to the Customer, the Customer shall:
 - 6.3.1 store the Products separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
 - 6.3.2 not remove, deface or obscure any identifying mark or packaging on or relating to the Products;
 - 6.3.3 maintain the Products in satisfactory condition and keep them insured against all risks for their full price from the date of delivery:
 - 6.3.4 notify the Supplier immediately if it becomes subject to any of the events listed in clause 8.2; and
 - 6.3.5 give the Supplier such information relating to the Products as the Supplier may require from time to time.
- Subject to clause 6.5, the Customer may resell or use the Products in the ordinary course of its business (but not otherwise) before the Supplier receives payment for the Products. However, if the Customer resells the Products before that time:
 - 6.4.1 it does so as principal and not as the Supplier's agent; and
 - 6.4.2 title to the Products shall pass from the Supplier to the Customer immediately before the time at which resale by the Customer occurs.



- 6.5 If before title to the Products passes to the Customer the Customer becomes subject to any of the events listed in clause 8.2 then, without limiting any other right or remedy the Supplier may have:
 - 6.5.1 the Customer's right to resell the Products or use them in the ordinary course of its business ceases immediately; and
 - 6.5.2 the Supplier may at any time:
 - (a) require the Customer to deliver up all Products in its possession which have not been resold, or irrevocably incorporated into another product; and
 - (b) if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Products are stored in order to recover them.

7 PRICE AND PAYMENT

- 7.1 The price of the Products shall be the price set out in the Order Confirmation, or, if no price is quoted, the price set out in the Supplier's published price list in force as at the date of delivery.
- 7.2 The Supplier may, by giving notice to the Customer at any time up to [14] Business Days before delivery, increase the price of the Products to reflect any increase in the cost of the Products including:
 - 7.2.1 any factor beyond the Supplier's control (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs); or
 - 7.2.2 any request by the Customer to change the delivery date(s), quantities or types of Products ordered; or
 - 7.2.3 any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate or accurate information or instructions.
- 7.3 The price of the Products is exclusive of the costs and charges of insurance and transport of the Products, which shall be invoiced to the Customer.
- 7.4 The price of the Products is exclusive of amounts in respect of value added tax (VAT). The Customer shall, on receipt of a valid VAT invoice from the Supplier, pay to the Supplier such additional amounts in respect of VAT as are chargeable on the supply of the Products.
- 7.5 The Supplier may invoice the Customer for the Products on or at any time after sending the Order Confirmation.
- 7.6 The Customer shall pay the invoice in full and in cleared funds upon receipt of the Order Confirmation. Payment shall be made to the bank account nominated in writing by the Supplier. Time of payment is of the essence.
- 7.7 If the Customer fails to make any payment due to the Supplier under the Contract by the due date for payment, then the Customer shall pay interest on the overdue amount at the rate of 4% per annum above Bank of England's base rate from time to time. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgment. The Customer shall pay the interest together with the overdue amount.
- 7.8 The Customer shall pay all amounts due under the Contract in full without any set-off, counterclaim, deduction or withholding (except for any deduction or withholding required by law). The Supplier may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Customer against any amount payable by the Supplier to the Customer.



8 TERMINATION AND SUSPENSION

- 8.1 If the Customer becomes subject to any of the events listed in clause 8.2, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer.
- 8.2 For the purposes of clause 8.1, the relevant events are:
 - the Customer suspends, or threatens to suspend, payment of its debts, or is unable to pay its debts as they fall due or admits inability to pay its debts, or (being a company or limited liability partnership) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986, or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of section 268 of the Insolvency Act 1986, or (being a partnership) has any partner to whom any of the foregoing apply;
 - 8.2.2 the Customer commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors other than (where the Customer is a company) where these events take place for the sole purpose of a scheme for a solvent amalgamation of the Customer with one or more other companies or the solvent reconstruction of the Customer;
 - 8.2.3 (being a company) a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the Customer, other than for the sole purpose of a scheme for a solvent amalgamation of the Customer with one or more other companies or the solvent reconstruction of the Customer;
 - 8.2.4 (being a company) an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the Customer;
 - 8.2.5 (being a company) the holder of a qualifying floating charge over the Customer's assets has become entitled to appoint or has appointed an administrative receiver;
 - 8.2.6 a person becomes entitled to appoint a receiver over the Customer's assets or a receiver is appointed over the Customer's assets;
 - 8.2.7 (being an individual) the Customer is the subject of a bankruptcy petition or order;
 - 8.2.8 a creditor or encumbrancer of the Customer attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days;
 - 8.2.9 any event occurs, or proceeding is taken, with respect to the Customer in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clause 8.2.1 to clause 8.2.6 (inclusive);
 - 8.2.10 the Customer suspends, threatens to suspends, ceases or threatens to cease to carry on all or a substantial part of its business:
 - 8.2.11 the Customer's financial position deteriorates to such an extent that in the Supplier's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy; and
 - 8.2.12 (being an individual) the Customer dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his or her own affairs or becomes a patient under any mental health legislation.
- 8.3 Without limiting its other rights or remedies, the Supplier may suspend provision of the Products under the Contract or any other contract between the Customer and the Supplier if the Customer becomes subject to any of the events listed in clause 8.2.1 to clause 8.2.9, or the Supplier reasonably believes that the Customer is about to become subject to any of them, or if the Customer fails to pay any amount due under this Contract on the due date for payment.
- 8.4 On termination of the Contract for any reason the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest.
- 8.5 Termination of the Contract, however arising, shall not affect any of the parties' rights, remedies, obligations and liabilities that have accrued as at termination.
- 8.6 Clauses which expressly or by implication survive termination of the Contract shall continue in full force and effect.



9 LIMITATION OF LIABILITY

- 9.1 Nothing in these Conditions shall limit or exclude the Supplier's liability for:
 - 9.1.1 death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors (as applicable); or
 - 9.1.2 fraud or fraudulent misrepresentation; or
 - 9.1.3 breach of the terms implied by section 12 of the Sale of Goods Act 1979; or
 - 9.1.4 defective products under the Consumer Protection Act 1987; or
 - 9.1.5 any matter in respect of which it would be unlawful for the Supplier to exclude or restrict liability.
- 9.2 Subject to clause 9.1:
 - 9.2.1 the Supplier shall under no circumstances whatever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with the Contract;
 - 9.2.2 the Supplier's total liability to the Customer shall be limited to free of charge replacements of the Products; and
 - 9.2.3 the Customer acknowledges the limitation of the Supplier's liabilities and agrees that it is the Customer's responsibility to return Products to the Supplier for examination and to insure against any loss or damage in excess of the Supplier's liability.

10 FORCE MAJEURE

The Supplier shall not be liable for any failure or delay in performing its obligations under the Contract to the extent that such failure or delay is caused by a Force Majeure Event. A Force Majeure Event means any event beyond the Supplier's reasonable control, which by its nature could not have been foreseen, or, if it could have been foreseen, was unavoidable, including strikes, lock-outs or other industrial disputes (whether involving its own workforce or a third party's), a change in law or government, failure of energy sources or transport network, acts of God, war, terrorism, riot, civil commotion, interference by civil or military authorities, national or international calamity, armed conflict, malicious damage, breakdown of plant or machinery, nuclear, chemical or biological contamination, sonic boom, explosions, collapse of building structures, fires, floods, storms, earthquakes, loss at sea, epidemics or similar events, natural disasters or extreme adverse weather conditions, or default of suppliers or subcontractors.



11 GENERAL

11.1 Assignment and other dealings.

- 11.1.1 The Supplier may at any time assign, transfer, mortgage, charge, subcontract or deal in any other manner with any or all of its rights or obligations under the Contract.
- 11.1.2 The Customer may not assign, transfer, mortgage, charge, subcontract, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract without the prior written consent of the Supplier.
- 11.2 **Variation.** Except as set out in these Conditions, no variation, alteration, exclusion or waiver of the Contract, including the introduction of any additional terms and conditions, shall be effective unless it is agreed in writing and signed by a director of the Supplier.
- 11.3 Waiver. A waiver of any right or remedy under the Contract or law is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

11.4 Severance.

- 11.4.1 If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.
- 11.4.2 If one party gives notice to the other of the possibility that any provision or part-provision of this Contract is invalid, illegal or unenforceable, the parties shall negotiate in good faith to amend such provision so that, as amended, it is legal, valid and enforceable, and, to the greatest extent possible, achieves the intended commercial result of the original provision.

11.5 Notices.

- 11.5.1 Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this clause, and shall be delivered personally, or sent by pre-paid first class post or other next working day delivery service, commercial courier, fax or email.
- 11.5.2 A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 11.5.1; if sent by pre-paid first-class post or other next working day delivery service, at 9.00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by fax or email, one Business Day after transmission.
- 11.5.3 The provisions of this clause shall not apply to the service of any proceedings or other documents in any legal action.
- 11.6 **Third parties.** A person who is not a party to the Contract shall not have any rights to enforce its terms.
- 11.7 **Governing law.** The Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with the law of England and Wales.
- 11.8 **Jurisdiction**. Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with the Contract or its subject matter or formation (including non-contractual disputes or claims).

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